



in collaboration



### CERTIFICATE IN HOTEL OPERATIONS WORK-BASED LEARNING IN COLLABORATION WITH RESORTS WORLD GENTING



NO EXAMS



## WORLD CLASS LEARNING ENVIRONMENT THE BEST IN HOSPITALITY



earning thrives beyond the confines of the classroom. Our Work-Based Learning programme, in collaboration with Resorts World Genting (RWG), Malaysia's illustrious integrated resort destination, is a testament to this philosophy. Here, students have access to a living lab of about more than 10,000 rooms across seven hotels, each offering unique insights into the spectrum of hospitality and resort management.

Immersed in the heart of RWG's leisure and entertainment hub, students can witness and participate in the operations of worldclass attractions, including Genting SkyWorlds Theme Park and Crockfords (the only hotel in Malaysia to receive the prestigious 5-Star Award by Forbes Travel Guide for 6 consecutive years). These experiences transcend traditional learning, providing students with a first-hand look at industry best practices, customer service, and the intricate workings of an internationally acclaimed resort.

Our partnership with RWG equips students with invaluable practical skills and an adaptive mindset, forged in the vibrant and challenging environment of a leading leisure and entertainment provider. This real-world exposure ensures that SEGi graduates are not only industry-ready but also poised to become innovative leaders in their chosen fields.



Z Theme Parks



World's Largest Hotel (First World Hotel)



4 Shopping Malls



> 20 Million Visitors Yearly



7 Hotels

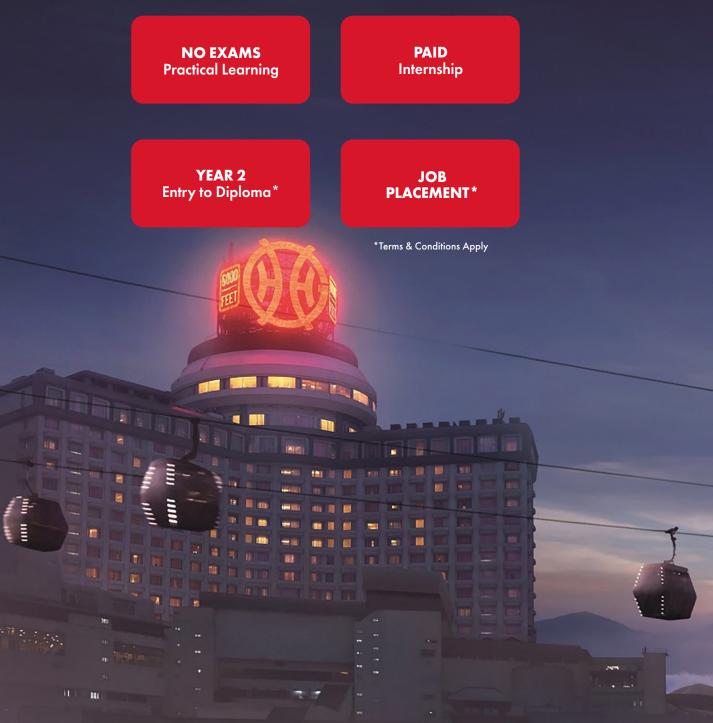


5-Star Hotel Forbes Travel Guide (Crockfords)

# LEARNING BEYOND CLASSROOM BESTOF BOTH WORLDS

### **Certificate in Hotel Operations**

Work-based learning in collaboration with Resorts World Genting



#### **SUBJECTS**

#### SEGi

- General Language Training
- Introduction to Hospitality Operation
- Fundamental of Food
- Food Hygiene and Sanitation
- Introduction to Computer Application
- Basic Accounting
- Academic English
- Restaurant Service Management Theory
- Customer Service Management

#### **RESORTS WORLD GENTING**

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• Internship

- Front Office Operation
- Basic Pastry
- Food Production
- Housekeeping Operations
- Integrity and Anti-Corruption
- Restaurant Service Skill Practical

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- MPU 1
- MPU 2

#### Entry Requirement:

1 credit in SPM / O-Level or equivalent 1 credit in UEC SKM Level 2 MQA – APEL A- T3 Other equivalent qualifications recognized by the Government of Malaysia

#### Programme Codes:

PG - (N/1013/3/0006)(01/29)(MQA/PA16971) KD - (N/1013/3/0001)(08/28) (MQA/PA16684) SJ - (R/811/3/0357)(09/24) (MQA/FA4330) KL - (R2/811/3/0128)(04/28)(MQA/FA1740)







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