



SEGi
University &
Colleges



in collaboration



CERTIFICATE IN **HOTEL OPERATIONS**

WORK-BASED LEARNING IN COLLABORATION WITH
RESORTS WORLD GENTING



**PAID
INTERNSHIP**

NO EXAMS

**WORK-BASED
LEARNING**

WORLD CLASS LEARNING ENVIRONMENT

THE BEST IN

HOSPITALITY



Learning thrives beyond the confines of the classroom. Our Work-Based Learning programme, in collaboration with Resorts World Genting (RWG), Malaysia's illustrious integrated resort destination, is a testament to this philosophy. Here, students have access to a living lab of about more than 10,000 rooms across seven hotels, each offering unique insights into the spectrum of hospitality and resort management.

Immersed in the heart of RWG's leisure and entertainment hub, students can witness and participate in the operations of world-class attractions, including Genting SkyWorlds Theme Park and Crockfords (the only hotel in Malaysia to receive the prestigious 5-Star Award by Forbes Travel Guide for 6 consecutive years). These experiences transcend traditional learning, providing students with a first-hand look at industry best practices, customer service, and the intricate workings of an internationally acclaimed resort.

Our partnership with RWG equips students with invaluable practical skills and an adaptive mindset, forged in the vibrant and challenging environment of a leading leisure and entertainment provider. This real-world exposure ensures that SEGi graduates are not only industry-ready but also poised to become innovative leaders in their chosen fields.



2

Theme Parks



4

Shopping Malls



7

Hotels



World's
Largest Hotel
(First World Hotel)



> 20 Million
Visitors Yearly



5-Star Hotel
Forbes Travel Guide
(Crockfords)

LEARNING BEYOND CLASSROOM

BEST OF

BOTH WORLDS

Certificate in Hotel Operations

Work-based learning in collaboration with Resorts World Genting

NO EXAMS
Practical Learning

PAID
Internship

YEAR 2
Entry to Diploma*

JOB
PLACEMENT*

*Terms & Conditions Apply



SUBJECTS

SEGi

- General Language Training
- Introduction to Hospitality Operation
- Fundamental of Food
- Food Hygiene and Sanitation
- Introduction to Computer Application
- Basic Accounting
- Academic English
- Restaurant Service Management Theory
- Customer Service Management
- Front Office Operation
- Basic Pastry
- Food Production
- Housekeeping Operations
- Integrity and Anti-Corruption
- Restaurant Service Skill Practical
- MPU 1
- MPU 2

RESORTS WORLD GENTING

- Internship



Entry Requirement:

1 credit in SPM / O-Level or equivalent
1 credit in UEC
SKM Level 2
MQA – APEL A- T3
Other equivalent qualifications recognized
by the Government of Malaysia

Programme Codes:

PG - (N/1013/3/0006)(01/29)(MQA/PA16971)
KD - (N/1013/3/0001)(08/28) (MQA/PA16684)
SJ - (R/811/3/0357)(09/24) (MQA/FA4330)
KL - (R2/811/3/0128)(04/28)(MQA/FA1740)





SEGi University (100589-U)

☎ 603 6145 1777 ☎ 011 1501 8838

SEGi College Kuala Lumpur (42114-V)

☎ 603 2070 2078 ☎ 012 988 7482 ☎ 1800 88 8028

SEGi College Subang Jaya (284515-V)

☎ 603 8600 1777 ☎ 010 313 0303

SEGi College Penang (187620-W)

☎ 604 263 3888 ☎ 013 629 4880

SEGi College Sarawak (172726-T)

☎ 6082 252 566 ☎ 017 859 2566 ☎ 1300 88 7344

Regional Centre:

SEGi University Regional Centre, Johor Bahru

☎ 607 235 9188 ☎ 010 313 0303

The best in you, made

POSSIBLE

The information in this brochure is correct at the time of printing (April 2024).
Changes may be made without prior notice. Copyright 2023. All rights reserved.

segi.edu.my

Chat with us today!
SCAN HERE

